Blackboard Issues under Windows Vista

Windows Vista operating system has not yet been certified or established to be compatible with Blackboard. Faculty members or Students who use Vista at this point may encounter some issues.

Text Box Editor Problem

Visual text box editor used to enter announcements or descriptions for assignments or files in general, does not seem to work with Internet Explorer 7 in Vista. Here's a screenshot of what you may see when trying to edit text with this editor:

Internet Explorer 7

One way to fix this problem is disabling the Visual Text Editor in Personal Information Preferences under Tools Module.

1. In the login page of your Blackboard, click on Personal Information in Tools Module.

Welcome, William

2. Under Personal Information select Set Visual Text Box Editor Options.
3. In the next window, set Visual Text Box Availability to 'Unavailable'. This will turn on the Simple Text Editor mode. Then select 'Submit'.

4. Then click 'OK'.

Now when we go to enter our text message in the text box field, the message box will appear.
One other workaround for this problem, would be to install Firefox 2.0 browser in which Text Box Editor appears to function correctly.

Firefox 2.0

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