Forgot your Password to Log In to Canvas?

You can easily reset your Single Sign on password and access Canvas by following these steps:

**Step 1**: On the Single-Sign On page, click on **Password Help**.

**Step 2**: This will open a page titled Information Technology. Click on the third tab, **Password Recovery** (1), and then click on the green button that says **Recover Password Now** (2).
Step 3: Select Password Recovery

Step 4: Read carefully and follow the prompts to reset your password.
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**Step 1:** On the Single-Sign On page, click on **Password Help**.

![Password Help button](image1)

**Step 2:** This will open a page titled Information Technology. Click on the third tab, **Password Recovery** (1), and then click on the green button that says **Recover Password Now** (2).

![Information Technology tab](image2)

*Updated May 12, 2020*
Step 3: Select **Password Recovery**

![Password Recovery](image1)

**Step 4:** Type in your Recovery Email (the email you used to apply to CSON, not your UTH email) and your User ID, then click on **Search**.

![Password Recovery Form](image2)

*Updated May 12, 2020*
Step 5: With your phone nearby, click on the SMS option. This will send you a code to reset your password.

To verify your identity, a security code will be sent to you. Please choose which method you would prefer to receive your security code.

- **Email**
  
  Send code to your registered email address.
  
  g***********@g****.com

- **SMS**
  
  Send code to your mobile phone using text messaging (SMS).
  
  ******9133

Step 6: Type the code into the text box and select Check Code

To verify your identity, a security code has been sent to your password recovery email address. Please click the link in the email or copy and paste the security code here.

Your security code should arrive right away. If you have waited for a while and haven't yet received a code, click the resend code button to receive a new code.

Step 7: You can now type in your new password. You will need to use capital letters, lowercase letters, and numbers. *(For example, UTnursing2020)* Type it twice and select Save.